



Center System Operator/Manager
Request for Proposals
RFQ # 13230101
Questions & Answers

Question 1: What Programs does the Contractor oversee?

Answer: WIOA Adult, WIOA Dislocated Worker, WIOA Youth, TANF/Choices, Trade, SNAP and RESEA

Question 2: Who is the Current Contractor?

Answer: CECT Workforce Solution, LLC

Question 3: What are WIOA Dislocated Worker, Adult and Youth #s?

Answer: Customer Served numbers from 2021/2022 contract year are:

Adult	Dislocated Worker	Youth
74	81	4

Note: these numbers include carry-in and not all customers participated in training services.

Question 4: What is the maximum cost for training that the Board will pay?

Answer: As long as the training is being provided by a local community college, the training costs listed in ETPS can be used for the ITA. ITAs used to pay for training provided by proprietary schools or community colleges located outside of the WDA will be limited by the following chart. Contractors may use ITAs for training programs located outside the Heart of Texas they meet the following requirements:

1. The training program is listed on the statewide ETPL in Texas.
2. The training program aligns with local target occupations or target occupations in an area to which the participant is willing to commute or relocate.
3. The ITA is used in accordance with other existing TWC guidance.

Any deviation from the cost in the ETPS must be noted and approved not only through the Center process, but also by the HOTWDB **Contract Manager**.

Contact Hours	College Credit Hours	Earned Credential	Maximum Value of ITA
Less than 200	0	None	\$3,200
200 - 250	0	Meets Licensure Requirements or Industry Recognized Certification	\$4,500
200 – 1000	1 - 40	Meets Licensure Requirements or Industry Recognized Certification	\$6,500
1001-1999	41-59	Meets Licensure Requirements or Industry Recognized Certification	\$9,000
2000+	60+	Associate Degree (non-healthcare related)	\$13,500
2000+	60+	Associate Degree (healthcare related)	\$17,500

Registered Apprenticeship

Contractors can use an ITA to cover the initial expenses required for first-year students of a registered apprenticeship program that supports a targeted occupation. These initial expenses are defined as books, tools, supplies, gloves, boots, etc. that are needed to begin classes and/or on the job training.

Question 5: What are the Board’s Goals for the Center System Operator/Manager?

Answer: Providing services that exceeds the customer’s expectations and quickly leads to suitable employment. We also expect the contractor to meet performance targets and use the funding appropriately.

Question 6: How many counties are in the Heart of Texas Workforce Development Area? How many workforce centers are there?

Answer: The Heart of Texas WDA is made up of six counties, which are McLennan, Falls, Freestone, Limestone, Hill, and Bosque. There are four workforce centers located in McLennan, Falls, Hill, and Freestone counties.

Question 7: Are you paperless?

Answer: No, the Board is not paperless.